

# Northamptonshire Police, Fire and Crime Commissioner

# **Annual Report**

2019-20

# **Contents**

Introduction	3
Four years of investment in Northamptonshire Police	4
Plan on a Page	5
Policing Demand in Northamptonshire	6
Prevention and Early Intervention	7
Robust Enforecement	11
Victims at the Heart of Justice and Reducing Reoffending	15
The Work of the OPFCC 2019-20	19
Northamptonshire Fire and Rescue Service	20
Casework and Complaints Received	22
Budget 2020-21	23
Joint Estates Strategy	24
HMICFRS	25
Crime and Disorder Reduction Grants	27
Road Safety Community Fund	28
Independent Custody Visitors Scheme	29
Regional Collaboration	30
PFCC Decision Records	33
Looking Ahead	44
Glossary A-Z	45

# Introduction



This is my fourth annual report and it has been a year of great changes and challenges, but also one of significant achievements that will deliver great improvements to both Northamptonshire Police and Northamptonshire Fire and Rescue Service.

As your Police, Fire and Crime Commissioner, I am humbled by the dedication and selflessness of those who protect and support us. This is why I have invested record amounts into the front line to ensure we have the resources and equipment necessary to ensure they can undertake their vital roles.

We now have more police officers than ever before, kickstarted by significant local investment and now enhanced by the Government's commitment to recruit 20,000 extra officers across the country. We also recruited the largest number of firefighters

for many years, 32: 20 to cover retirements and other vacancies and 12 brand new posts to increase the establishment of Northamptonshire Fire and Rescue Service. I am confident that we can deliver a safer county in the coming years.

More people on the front line does not necessarily deliver better outcomes on its own, so I have invested in new technology and supported new ways of working to ensure our officers and fire fighters are able to work more effectively and efficiently.

However much our frontline resources continue to grow, this county grows faster and demand will continue to outstrip supply, this is why I have also established an Early Intervention Team and a Youth Team who work with young and vulnerable people to deliver the help and support they need to help divert them from a life in crime. By getting to such people early, not only can we start to reduce the burden on the force and the wider criminal justice system but I would hope deliver improvements in educational attainment and give vulnerable people the opportunities to lead positive and constructive lives.

Delivering emergency services in an ever growing county is a complex and challenging undertaking. However the unprecedented events in the light of the coronavirus pandemic underlined how committed and vital these services are and I would like to place on record on your behalf my thanks and gratitude for their work for us during this difficult crisis.

Supher Mills

Stephen Mold Northamptonshire Police, Fire and Crime Commissioner

### Four years of investment in Northamptonshire Police

This is the fourth year that support through the policing precept has funded increased investment in Northamptonshire Police. Funding to the Chief Constable has increased by £26m over this period, as well as:

2017/18

 Investment in the Service Delivery Model funded over 50 frontline policing roles

2018/19

 Investment in a further 22.5 posts across areas such as serious and organised crime, rape and serious sexual offences, missing persons, closer working between police and fire

2019/20

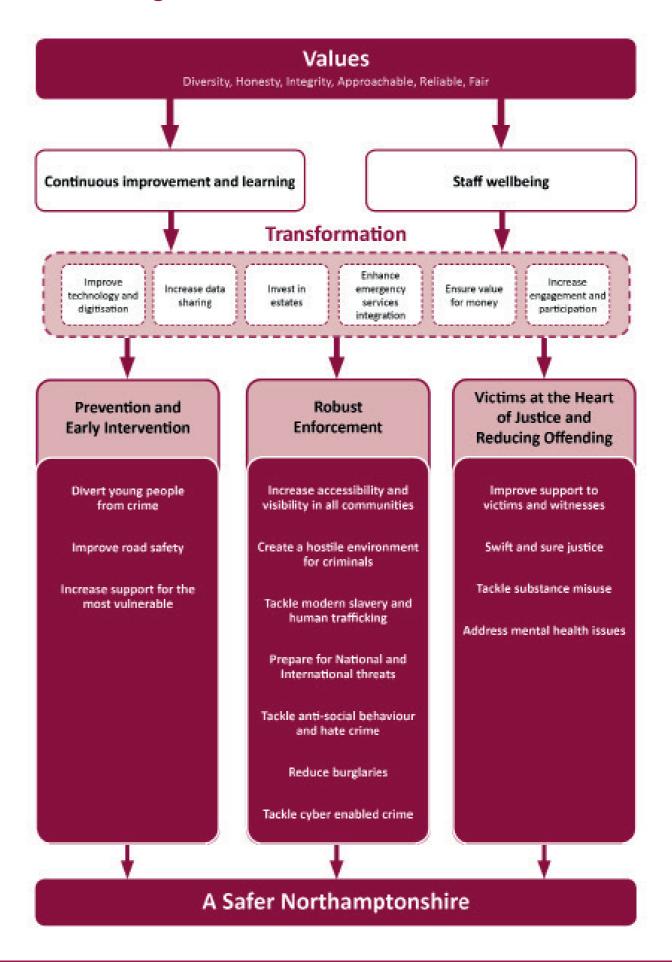
- Investment in 83 extra police officers over two years
- Investment in essential equipment and resources to support investigation teams
- Investment in Early Intervention Team
- Investment in Youth Work Team
- Developed a strategy to tackle crime in rural areas
- Established a group to focus on road safety in Northamptonshire

2020/21

In the coming year this investment will:

- Use the national uplift to invest in a further 57 police officers
- Ring fence the sum of £750K for the Chief Constable to invest in the following areas: dogs; rural policing; knife crime; neighbourhoods; high-tech crime
- Support the victims of and tackle the 16,000 incidents of domestic abuse in Northamptonshire every year
- Support initiatives to reduce re-offending
- Support crime prevention initiatives
- Continue to work with partners to provide targeted interventions to young people involved or at risk of becoming involved in serious violence
- Support initiatives to tackle burglary and serious and organised crime
- Set up a pilot scheme to support veterans coming into police custody

### Plan on a Page



# Policing Demand in Northamptonshire

62,958 (+3.3%)
Crimes

167,198 (-4%)

10,850 (-9.6%)

Incidents

Arrests

121,958 999 Calls



237,955 101 Calls



#### Issued:

1,161 cautions 1,003 community resolutions 256 cannabis warnings



#### Made:

2,170 Stop and Searches 256 stop and search arrests



6,636 (-15%)



**2,656 (-31.9%)**Residential burglaries



Received 3,740 (+16%)
Missing persons reports

Vehicle crime offences



17,610 (+8%)
Child concern PPNs submitted



Received 309 Dash
Cam submissions
59% resulted in conviction



Received 9,989 submissions via Single Online Home

68% were crimes and 32% non-crimes



24,042 (+19%)

violence against the person



409 (+12.7%)

**Possession of Knife offences** 

22,340 (-12%)

1,034 (+21%)

theft offences robbery offences 9981 (+11.1%)

domestic abuse crime

2,527(+8.3%)

sexual offences

# **Prevention and Early Intervention**

#### **Early Intervention/ACE Support Team**

The Early Intervention Team works alongside Northamptonshire Police and Northamptonshire County Council teams to identify families in difficulty at an early stage and step-in to offer support. This team was established following extensive work with partner agencies to understand the challenges facing services and to identify any gaps in the support available to families. It also brings additional capacity to advise and support organisations working with families that may be struggling.

The team shares information and help to solve problems so that it is more likely that support will be offered early on. They also offer direct support to families on parenting and managing behaviour, as well as advising on more specialist support if required. Offering support at the earliest opportunity can reduce the harm being caused to children and make it less likely that they will become involved in crime and offending behaviour in the future. National and local research clearly shows that adverse experiences in childhood (ACEs) directly affect someone's life chances and make them much more likely to become involved in crime.

There are eight ACE Support Officers covering the county and three of the team work alongside the Community Initiative to Reduce Violence (CIRV) project with their primary role to engage young people and encourage engagement with the programme. The team have been taking referrals and supporting children and families since February 2019. So far there have been 419 referrals to the ACE Team and 410 families have been supported. This means a total of 761 children and young people have received support and advice. (Figures as of 13th March 2020). 48% of the team's referrals have come from Police Public Protection Notifications (PPNs) completed by Police Officers who have been called to deal with any incident in the family home.

The range of issues the team of dealt with include:

- Domestic abuse
- Mental health of parent and or young person
- Substance misuse
- Parenting issues
- · Challenging behaviour
- School exclusions
- Knife crime

#### **Youth Team**

I have established a new Youth Team to help prevent young people becoming involved in or victims of crime. The new team of 11 specialist youth workers will work closely alongside Northamptonshire Police, other partner agencies and community groups in a targeted way to provide support and mentoring to young people.

Keeping the young safe is a key priority in my Police and Crime Plan and in the coming financial year I have pledged to renew the focus on intervening early to prevent crime and anti-social behaviour, which will not only support young people but also reduce the growing demand on policing and make communities safer. The Youth Team will focus on areas across the county where the evidence suggests that the need is greatest. By working closely with partners such as schools, local police teams and community groups, the Youth Team will identify young people in need of support, particularly those at risk of exclusion from school.

The team will also offer mentoring and support, including around substance misuse and with other issues that make young people vulnerable to involvement in crime or affect their life chances. The ultimate aim will be to prevent young people becoming involved in the criminal justice system, improve their life chances and reduce local concerns about anti-social behaviour.

#### **Youth Commission**

The OPFCC's Youth Commission was launched in summer 2019 to ensure the voices of young people in Northamptonshire are heard and to support, challenge and inform the work of Northamptonshire Police and Northamptonshire Fire and Rescue Service. Since that time, 20 young people worked on a project they named the 'Big Conversation', to seek the views of as many young people as possible about two key topics – violence and road safety.

The Youth Commission members interviewed more than 1,100 young people across Northamptonshire. They wanted to know what their peers really thought about key issues, how they felt and what they could do to change things for the better. Their survey of young people in Northamptonshire revealed:

46%

had felt unsafe with a young driver

60%

had been in a car driven too fast or dangerously

43%

know someone who carried a knife or other weapon

22%

had been approached to join a gang or commit a crime or knew someone who had

The Youth Commission have also outlined the work they want put in place to support the county's young people, including:

- Creating road safety champions to work in schools with their peers and be ambassadors for safer road use
- Creating an app to educate young drivers about hazard perception
- Developing a set of road safety information materials and promoting them to young people
- Setting up a spoken word and music project to tell the stories of people at risk of or who have been members of a gang
- Creating a mentoring scheme to provide positive role models
- Developing a 'positive self' campaign to counter what they described as the impact of social media generally on their mental health

#### **Northamptonshire Safer Roads Alliance**

The number of killed or seriously injured (KSI) casualties on Northamptonshire roads in 2019 increased by 59 from 288 casualties in 2018 to 347 last year, while the number of people killed on the county's roads rose from 31 to 42 in the same period. Despite this, road safety in Northamptonshire has improved significantly since the turn of the new century with more traffic making our county road networks busier than ever before.

In the recent past, often more than 100 road deaths were recorded in Northamptonshire each year: the good news is that in the past 20 years KSI figures have fallen by 55 per cent. The Office of the Northamptonshire Police, Fire and Crime Commissioner (OFPCC) is a founding member of the Northamptonshire Safer Roads Alliance (NSRA). This alliance brings together the Northamptonshire Police, Northamptonshire Fire and Rescue Service (NFRS), the OPFCC and Northamptonshire Highways representing Northamptonshire County Council.

The alliance has worked tirelessly to reach as many road users as possible by visiting schools and colleges, giving presentations to business groups and attending numerous community and sporting events. The NSRA's Strategic Road Safety Plan 2018 – 2020 can be found here:

https://www.northantspcc.org.uk/wp-content/uploads/2018/11/Northamptonshire-Strategic-Road-Safety-Plan.pdf

In addition to this work, I have established the Road Safety Community Fund which awards grants of between £500 and £5,000 that help to support the Northamptonshire Strategic Road Safety Plan. This year we have provided twenty organisations across the county with funding for a wide range of schemes to make our roads safer. Details can be found at:

https://www.northantspfcc.org.uk/road-safety-community-fund-grants-awarded/

#### **Preventing Domestic and Sexual Abuse**

In my revised Police and Crime Plan, I was very clear in my promise to deliver investment to support those affected by domestic and sexual abuse to prevent future victimisation. As part of this investment, I want to see the rolling out of training to police officers to ensure they understand that domestic abuse is a high priority crime and that we explore preventative programmes and services to help couples at risk of domestic abuse to understand and build healthy relationships to prevent further escalation of conflict.

As PFCC, I have a statutory responsibility to support victims and commissions dedicated victim support services. We work with local authorities, health and education services, the voluntary sector and local businesses to create a joined up response to local problems.

In the current year, the PFCC has spent or allocated on domestic abuse services:

- £142,000 contribution to the funding of the Sunflower Centre, which provides specialist support to the highest risk victims of domestic abuse in the county. The Sunflower Centre has also been incorporated into Voice, making this vital service for victims of domestic abuse more resilient.
- A further £200,000 of the funding that the PFCC provides to Voice is ring fenced to support domestic abuse victims.
- £50,000 to fund Project PIPA (Preventing Intimate Partner Abuse), a pilot project being run by Northamptonshire Police where offenders in certain domestic abuse incidents considered to be 'low harm' are given a conditional caution if they agree to take part in a programme that helps them gain an insight into their behaviour and reduce the likelihood that they will reoffend.
- Earmarked £30,000 for Northamptonshire Police to run an intensive programme to manage high risk domestic abuse perpetrators with a long history of abuse against multiple partners.
- Contributed at least £5,000 for a campaign with Northamptonshire Police and other partners
  to promote an environment where people can spot the early signs of domestic abuse and help
  victims feel confident to disclose abuse.

Reducing domestic abuse and sexual violence is not the sole responsibility of Northamptonshire Police however, for us to tackle the issue properly, it needs commitment and genuine partnership working between local councils, the health service and safeguarding bodies from across Northamptonshire. The County Community Safety Board was established to lead on strategic priorities including serious organised crime and gangs, domestic and sexual abuse and anti-social behaviour and hate crime. The draft strategy has now been approved by all partner organisations and will be formally adopted. A copy of the draft strategy can be found here.

# **Robust Enforcement**

#### **Increasing Accessibility and Visibility**

This year I provided the Chief Constable with the resources to recruit 83 additional police officers, which will increase the number of police offices in Northamptonshire to 1310 officers by May 2020. Due to close and effective work between the Force and the OFPCC, we are already ahead of schedule and have reached this target, taking the number of police officers back to 2010 levels. The announcement of the Government's extra funding to enable the recruitment of more police officers across the country means the Force is able to recruit 57 further officers, which will mean there are 1367 officers by March 2021. Whilst funding for future years is not confirmed, Northamptonshire's total share of the increase will see funding for over 190 extra officers. This will take the Force to over 1500 officers by 2023, the largest in its history.

Since coming into office, by June 2020, the OPFCC had secured grant funding of almost £5.7m for policing and almost £0.8m for fire. For Police, funding covered a breadth of activities to recruit additional officers, equipping them with Tasers, developments in technology and commissioning to support Early Intervention Youth work and Domestic Abuse and Sexual Violence Victims Support services. For Fire, additional funding includes support with the additional costs of the COVID-19 and additional support for Fire Protection in respect of High Risk inspections and support with implementing that important area of work.

The Chief Constable and I are continuing to press our case with the Home Office for a fairer formula for allocating baseline funding for police forces that recognises population growth and increases in demand in the longer term. We are also working closely to ensure that our new resources increase visibility and strengthen local accountability and respond to the issues that local people tell me matter most to them. We have already begun the enormous process of recruiting all these new officers and are looking for people who fit the bill to join Northamptonshire Police. Anyone who is interested can find more information at www.northants.police.uk

The Chief Constable's major restructure of the Force along geographic lines will help to deliver more effective, responsive and visible policing to communities across Northamptonshire.

The new model, has established the creation of two local policing areas in the north and west of the county and will ensure that there is better ownership, accountability and flexibility from Northamptonshire Police. This will mean that criminal investigation and other core functions are locally based.

This is just one of a package of measures aimed to improve the performance of Northamptonshire Police. Recent developments include:

- A new approach to household burglary so that every victim is visited by police. This combined with Operation Crooked, is projected to reduce the number of offences by up to a third over the next few months, currently on target to 35% down.
- A 101 call-back pledge so that no-one ringing with less urgent matters will have to wait more than five minutes to be answered or offered a call back
- The introduction of a new investigation team at Wootton Hall so that now victims of less serious crimes will be contacted in a timely way by an investigator, who provides a single point of contact and deals quickly and efficiently with their crime report, identifying any investigative opportunities and giving professional advice

#### **Crime Prevention**

I am strongly supportive of helping people to protect themselves and their property and it is very positive that our Neighbourhood Teams are now well trained in crime prevention. A new burglary prevention website and a helpful pack of advice for anyone who is burgled has been developed and issued and can be found at: http://protectyourhomenorthants.co.uk/

We will continue to identify and disseminate significant funding streams to help the Force support vulnerable victims with their security and alter the environmental design in locations where Burglary is most likely to occur. We will also refresh our Protect your Home website and develop a Crime Prevention Hub to support Operation Crooked and the burglary reduction campaign.

'Target hardening' helps make homes of vulnerable victims more secure through the installation of specialist door locks, intruder alarms and, in some cases, CCTV. These measures also act as a deterrent to perpetrators and help the victims feel more comfortable and safer in their own homes hopefully meaning they don't need to use refuge accommodation. Target hardening spending allocation for last year was £20k and was utilised for cases where the Force deem the threat, risk and harm to be so great they could not wait for a housing provider or private landlord to provide the works required. The budget for target hardening next year will be boosted by £59k which highlights my commitment to supporting victims protecting themselves and their homes.

#### **Providing more Tasers**

The Chief Constable's announcement that Northamptonshire Police will be the first police force in the country to arm all front line officers with Tasers underlines our joint determination to ensure that all front-line officers have the ability to defend themselves and defend members of the public and sends a clear message to those who think attacking Police Officers is acceptable that it will not be tolerated any more. On the back of this leadership, the Home Secretary has announced a ring-fenced £10 million fund which will enable up to 60 per cent of frontline officers to be equipped with Tasers.

Last year, 100 additional officers were trained and equipped in frontline response and proactive team teams and now fifty more police officers from neighbourhood and rural teams have now completed the training and are equipped with Taser thanks to addition funding I have been able to provide.

#### **Rural Crime**

Over 30% of the County's population live in areas classified as either 'rural town or fringe' or 'rural villages and dispersed' which equates to over a quarter of a million people. It is essential therefore, the Force can meet the unique challenges and pressures facing our rural communities. The new Rural Crime Strategy sets out how partnership working will help to combat crime and reassure local communities.

Whilst there is no centralised definition of rural crime, The OPFCC has worked closely with partners across the county to define what we consider rural crime to be. The definition is a crime or incident type which occurs in any geographical area ordinarily described as 'rural' and where the criminal activity is more prevalent in, or unique to, rural areas.

Northamptonshire Police would also recognise the following as constituting rural crime:

- If the offence occurred at a farm house, farm building, farm yard, stable, barn or outbuilding; farm shop, field or fish farm
- The property involved is agricultural machinery, agricultural tools, fencing, hay/straw, heating oil and red diesel, horses and or tack, horse boxes or livestock
- The offence is burglary, robbery, theft, criminal damage, public health offences (fly-tipping) In addition, wildlife offences, hare coursing and poaching offences are covered within this definition.

A copy of the Rural Crime Strategy 2019-21 can be downloaded at: https://www.northantspcc.org.uk/wp-content/uploads/2019/01/Rural-Crime-Strategy-2019-21.pdf

#### Training Drone pilots to save lives and fight crime across Northamptonshire

Thanks to the funding I have been able to provide, eight police officers working on response teams have now been trained as drone pilots and two new drones and associated equipment have been purchased to give the Force a 24/7 drone capacity.

This funding underlines my commitment to increasing the use of technology where it will help Northamptonshire Police officers to do an even better job and this is an innovative and exciting development for the Force.

Drones are not only at the cutting edge of policing technology but they are an extremely cost effective way of covering open distance and giving officers visibility of a situation. I look forward to seeing the results of this 10 month trial and the benefits to the county of putting this technology to greater use.

The drones will be carried in the back of patrol cars and will be available to response teams across the county, who currently have to ask to use a shared resource that may not be available. Coupled with greater availability of trained pilots, this means that drones can now be quickly deployed by frontline officers at incidents such as searching for missing or vulnerable people or locating suspects in a crime.

### **Modern Slavery**

Modern Slavery can take many forms, including the trafficking of people, forced labour and servitude. Although slavery is illegal in every country in the modern world, it still exists today and can affect anyone, regardless of their age, gender and ethnicity.

A multi-agency Modern Slavery Working Group was set up in Northamptonshire in 2018 to tackle modern slavery in the county and is chaired by the OPFCC. The group includes senior level representatives from the County Council, the Police, Fire and Crime Commissioner's Office and the Police as well as charitable organisations. The Group seeks to ensure that Modern Slavery and Human Trafficking is prevented, identified and challenged across the county.

The Modern Slavery Working Group seeks to develop locally a prevention, protection, pursue and prepare strategy to:

- prevent individuals becoming vulnerable to Modern Slavery and Human Trafficking
- identify those at risk of becoming victims;
- take action to safeguard and promote the welfare of individuals who are being, or may be, exploited through Modern Slavery and Human Trafficking; and
- · take action against those intent on abusing and exploiting individuals in this way

In addition to the police officers the force have trained internally, we have trained over 700 people from a variety of agencies including, health care and social care, recruitment and logistics to enable them to spot the signs of modern slavery and vulnerability, gang involvement, county lines, child sexual abuse and criminal exploitation.

The Modern Slavery Working Group has developed a modern slavery strategy which will act as a foundation for partnership activity over the next two years. A copy of the strategy can be downloaded at: http://www.northantspfcc.org.uk/wp-content/uploads/2019/07/PCC-Modern-slavery-Sept-2018-1.pdf

#### **Cyber Security Forum**

The Northamptonshire Cyber Security Forum aims to help local businesses raise their defences against the UK's fastest growing form of crime. Launched in May 2017, the forum holds regular monthly meetings attended by IT directors, managers and specialists from local businesses and business networks.

As well as receiving free cybercrime prevention advice, businesses that attend will benefit from expert briefings on current cyber threats, impacts, trends and government advice, helping them reduce the likelihood of disruption due to cybercrime. It provides an opportunity for businesses and policing to engage with one another. Participation within the Forum has grown over recent months and we have had expert speakers attend the forum to discuss subjects such as cyber resilience, cyber essentials and data protection.

The Northamptonshire Cyber Forum has continued to grow in strength over the past year. So far we have engaged with nearly 90 companies across the county and the forum regularly achieves around 20-25 attendees at each monthly meeting. The Forum held its first Cyber event in October 2019, in conjunction with Northamptonshire Police and University of Northampton. This was extremely well attended and received. Attendees commented that they found it a great event, informative and interesting. The event has led to wider engagement and interest around Cyber Security and how important it is.

# Victims at the Heart of Justice and Reducing Reoffending

#### Voice

As the PFCC for Northamptonshire, I have the statutory obligation to commissioning support for Victims and Witnesses of Crime across our county.

Voice is a free, confidential support service for victims and witnesses of crime, life-changing fire incidents and serious road traffic collisions in Northamptonshire. Voice is available to anyone resident in Northamptonshire, whether a crime has been reported to police or not and regardless of when or where it happened.

#### Voice can:

- provide emotional and practical support to anyone affected by crime
- link with partner agencies to ensure the right specialist support is available for everyone
- offer help and guidance to anyone who has to attend court proceedings

Over 40,000 referrals were referred to Voice by the police, this is an increase of 218.69% due to victims now being automatically referred by the police, ensuring victims get every opportunity to access support." 94% of people were referred to Voice by the police and nearly 6% from other agencies. 75% of those referred were contacted within 48 hours after being referred. Throughout the year there were 3,844 telephone and face to face support sessions and over 2,865 hours of emotional support by VOICE Support workers, volunteers, councillors and therapists.

Over 80% of service users accepting ongoing emotional support reported improvements with their health and well-being, coping with everyday life and feelings of support. A Service User survey was launched in October 2019, with 100% of respondents reporting that the person who made initial contact was supportive and sensitive and 94% were either satisfied or very satisfied with the service they received.

#### **Mental Health**

Last year I established a consultation, called Time2Listen that involved more than 1,200 people who have either mental illness, autism or ADHD, as well as more than 260 professionals working in health, policing, criminal justice and the voluntary sector to understand their experience of the criminal justice system and the mental health pathways in the county and identify where improvements could be made.

My office has worked closely with other partners including Northamptonshire Police, Northamptonshire Health Foundation Trust (NHFT), local Clinical Commissioning Groups (CCG), Third sector and other Criminal Justice agencies to develop these recommendations.

Key areas of development include:

- Training Previously professionals, service users and carers talked about the limited training given to frontline staff and officers on mental health, Autism and ADHD. In 2019/20 around 500 frontline police staff and officers have received mental health and autism training funded by my office, that forms part of a programme of training on this subject, with more training due in 2020/21. This training incorporates input from mental health practitioners and service users. The feedback from this training has been very positive and officers feel more confident to attend mental health incidents, are more aware of other services available and have a greater insight of service user experience.
- Developing Op Alloy Northamptonshire Police's Street Triage service. Op Alloy places a mental health practitioner in the police control room to advise them on mental health incidents and to go to incidents with an officer where appropriate. This service ensures that those who have contact with the police during a crisis or as part of their offending have their mental health needs assessed and prioritised to ensure they receive the appropriate level of support. As a result of feedback from Time2Listen, the police have changed how the service is staffed, and recruited 30 dedicated officers to work on this team on a rotational basis. These officers with the support of the OPFCC have now received a higher level of mental health training and therefore a more consistent service will be given to service users and carers.
- The views and opinions raised within the Time2Listen fed into the development of NHFT's new
  integrated hub which enables service users to have one telephone number for crisis services.
  The aim of hub is to reduce the gaps in services, draw together community service providers and
  provide a combined approach that prevents service users repeating their story and being moved
  from service to service.
- Carers and service users have been heavily involved in developing the activity that has arisen from time to listen. It is important to understand experiences of services on a continual basis. Therefore a carers/service user feedback group has been established by my office with NHFT. Feedback from this group is then fed in to the multi-agency Mental Health Crisis Concordat Board. The intention is to be able to hear "real time" opinions and experiences from our service users and carers to better understand the impact of changes we have made or where we need to improve the care and support of those with mental health concerns in our community.
- The Crisis Concordat Board has also developed the counties first complex case review panel
  to support the health and wellbeing of those who frequently engage with frontline services in
  Northamptonshire. Service users through Time2Listen recommended this level of continuity
  with the user at the heart of planning and development. This echoed the CCG and NHFT user
  engagement and that weight of evidence allows the proactive development of such projects.

There is still much more to achieved in this area, however the strong partnership arrangements demonstrate the huge amount of work that has taken place over the last year, and I am committed to continue this good work to improve services to those most vulnerable.

#### Swift, Sure and Rehabilitative Justice

In December 2019, I established a Local Criminal Justice Board to whose purpose is to help ensure that the criminal justice system in Northants is efficient and effective so that crime is cut and the needs of victims are met. Membership of the Board is drawn from senior leaders from within Police, Courts, Crown Prosecution, Courts and the Probation Services. The Board is determined to be focused on achieving positive outcomes. Between December 2019 and April 2020 it has met on three occasions, most recently focusing on mitigating the impact of COVID-19 on the work of the criminal justice agencies. With this specific focus the Board is proving to be an extremely valuable way for me to exercise my local responsibilities for holding local agencies to account and improving their overall effectiveness.

As part of our work to support victims and reduce reoffending, we have introduced three new rehabilitative out-of-court disposals for low level offenders. Our domestic abuse programme was introduced in line with guidance issued by the Director of Public Prosecutions. We also have a Victim Awareness Programme which is run by Victim Support and a Female Offender Programme designed to meet the specific factors which help drive female offending. A local Female Offender Strategy Board brings together partners to ensure there is a whole system approach to meeting the specific, complex needs of women offenders. We have also worked with Northamptonshire Police and other partners to significantly reduce waiting times in both local Magistrates and Crown Courts. Our ongoing work with the Ministry of Justice will help to ensure that PCCs across the country will have increased influence over the way the new Probation delivery arrangements will operate.

The OPFCC and The Good Loaf also successfully submitted a bid to the Ministry of Justice drawing resources from The Female Offender Strategy. The funding enabled the setting up of a second Good Loaf facility in Kettering to divert women who are at risk of being drawn into crime, or those who have already committed low-level offences. The Good Loaf provides work programmes and job opportunities for women wanting to break the cycle of unemployment, offending and poverty. The new site in Kettering is a hub for dedicated services providing practical support tailored to address the specific needs of women and the causes of their offending behaviour.

The early intervention programmes involve structured work experience and training for ex-offenders in the café, employability courses and domestic abuse support. Women are also able to access a number of specialist agencies onsite which include The National Probation Service, BeNCH CRC, Voice, National Health Foundation Trust, AimHigher and Learn 2Be. During the year the project supported 120 vulnerable females, of which 30 were referred from the police as part of a conditional caution.

# **Northamptonshire Fire and Rescue Service**

In the first year I have been responsible for the Fire and Rescue Service it has made significant improvements, including recruiting more firefighters and investing in new fire engines. It has been a challenging year, as the service has had to adapt and rebuild as a new organisation.

We have asked the county's MPs to lobby for a one-off injection of funding for Northamptonshire Fire and Rescue, or to give the PFCC the flexibility to increase the council tax precept above the suggested level set nationally, so that the Fire Service can carry out a programme of renewal. We have also called on the Home Office to give clarity on the future role of fire and rescue services nationally, and to acknowledge the challenges faced by the Northamptonshire service.

When I became responsible for the Fire and Rescue Service there were no capital funds to replace ageing equipment, renew technology or repair buildings – all of which are in a critical state and need replacement and renewal.

The financial challenges faced by Northamptonshire Fire and Rescue Service are significant. NFRS has the second lowest precept and the second lowest core spending power of any fire service in the country. This is a difficult position to be in but we have made significant strides to take control and we have put in place a three year plan to create financial stability.

In spite of the difficult financial picture, NFRS has made clear improvements over the last 12 months,

- More fire appliances are now available to respond to incidents, with on average 18 -20 vehicles ready to respond
- Response times have reduced from more than 11 minutes to now around 10 minutes
- I have also supported the Chief Fire Officer to launch the largest recruitment drive for ten years, recruiting 32 new firefighters, 12 of whom are filling brand new roles to increase the size of the fire service in Northamptonshire.
- I have also supported the Chief Fire Officer to launch the largest recruitment drive for ten years, recruiting 32 new firefighters, 12 of whom are filling brand new roles to increase the size of the fire service in Northamptonshire
- Seven new vehicles will be purchased for delivery in the next few years to replace ageing appliances, some of which are more than 15 years old.

In the coming year I have asked the Chief Fire Officer to work with the Chief Constable to look at how they can share support services to increase efficiency and capacity, and look to share buildings so the estate is cost effective and affordable for the future.



1769 fires

291 deliberate primary 449 deliberate secondary 151 non domestic 336 dwelling 1 fatality (primary)



308 accidental fires in dwellings



141 flooding incidents



244 medical co-responder



attended 537 RTCs

with 94 rescues from RTCs



809 full Fire Safety Inspections



1913 false alarms



Home Fire Safety Checks



203 assisting other agencies



113 effecting entry



62 animal rescues



hazardous materials



1 HMICFRS inspection



92 FOI requests



307 other callouts



# **Casework and Complaints Received**

As the Police, Fire and Crime Commissioner for Northamptonshire, I hold the Chief Constable and Chief Fire Officer to account on behalf of almost three quarters of a million residents. We receive a large amount of correspondence on a wide range of issues ranging from inconsiderate parking through to supporting people who have lost relatives in tragic circumstances. We continue to work closely with our colleagues in the force to support residents and assist and advise where appropriate. I currently have two members of staff that deal with casework who undertake this important role in a very professional and sympathetic manner.

The way that complaints and compliments about Northamptonshire Police changed dramatically on February 1st 2020. The changes – which result from the Policing and Crime Act 2017 – give Police, Fire and Crime Commissioners a much greater role in police complaints, strengthening the independence of the process and increasing public confidence.

From February 1, any expression of dissatisfaction with the service provided by Northamptonshire Police will be recorded by our new Customer Service Team. This new approach may I increase the number of complaints that are recorded each year but will give me a clear overview of the issues that are causing concern to the public. Any lessons to learn will now be captured on a forcewide basis and passed to the Chief Constable to support on-going improvements in the policing service.

Complaints made over the phone or online will now generally be received by the Customer Service Team and if they are of a less serious nature – meaning that they don't contain allegations that would be considered misconduct – then they will try to resolve the issue as quickly as possible, to the satisfaction of the complainant. This will usually be by providing an explanation or an apology and the assurance that lessons have been learned and shared across the Force, so that it does not happen again. More serious complaints will be recorded and passed to the Force's Professional Standards Department to investigate.

These changes will give the public a better, swifter and more consistent service that is clearly independent and that they can have confidence in. It will mean one consistent way of dealing with less serious complaints across the Force and will also enable me to identify areas of concern and hold the Chief Constable to account for improving service.

Where complainants are not satisfied with the response they receive from the Professional Standards Department, they will have a right to review. The Office of the Police, Fire and Crime Commissioner will also now have responsibility to carry out reviews where complainants are not satisfied with the Force's response to more serious complaints. The Force also receives many compliments and I will be making sure that as well as learning from complaints, officers and staff are able to enjoy the thanks and praise that is directed to them.

Between the 1st of April 2019 and the 31st of January we received 531 pieces of correspondence, 73 of which were passed to PSD and the rest dealt with by my office. This included reporting crime, requesting information and 159 expressions of gratitude.

Following the changes to the police complaints process on the 1st of February 2020, we have received 132 complaints and the Customer Service Team have been able to service recover 40 of them. Of the 92 complaints that were not service recovered, 12 complaints were passed to PSD after service recovery failed. 80 complaints had to be passed to PSD due to the nature of the allegations made and service recovery was not appropriate.

The team have also dealt with 122 pieces of correspondence since the 1st of February 2020 that were not dealt with as a complaint. This includes correspondence such as reporting crime, 47 coronavirus enquiries, intelligence and other requests such as for help and assistance. The more I hear from residents, the more I learn about their concerns of local residents and how the force respond. This helps me hold the Chief Constable to account and if anyone needs help, my office is there to help.

In addition to the casework and complaints, I have continued to undertake regular visits to communities across the county to help to reinforce the direct link between local residents and my role in holding the Chief Constable to account on their behalf. I have also met with local councillors to see at first hand the problems being faced by local residents and listened to a wide range of views about local policing. Further details of the work I undertake, including the visits and meeting I have undertaken as Police, Fire and Crime Commissioner can be found at: https://www.northantspfcc.org.uk/our-information/pfcc-information/diary/

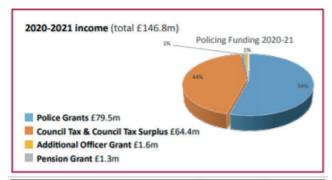
# **Budget 2020-21**

The PFCC is the recipient of all funding, including the grant funding from the government for Policing and the Fire and Rescue Service and funding raised by the Council Tax precept. Over a four year period, this equates to three quarters of a billion pounds. How this money is allocated is a matter for the PFCC, except in relation to a small number of specific grants such as those for counter-terrorism, in consultation with the Chief Constable, who may provide professional advice and recommendations.

### OPFCC Budget 2020-21

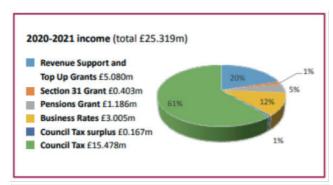
2019/20			0			2020/21				
OPFCC	ES	Sub- Total	NCFRA	Total		OPFCC	ES	Sub- Total	NCFRA	Tota
£m	£m	£m	£m	£m		£000	£000	£000	£000	£000
1,670	214	1,884	- 360	1,524	OPFCC Staff and Office Budget	1,709	-	1,709	- 303	1,40
					Commissioning and Delivery					
26		26		26	ICT	15		15		1
92		92	-5	87	Research and Public Involvement	120		120	-5	11:
60		60	-5	55	Communications	65		65	-5	6
1,956		1,956		1,956	Commissioning	2,482		2,482		2,48
-		-		-	Domestic Abuse Initiatives	300		300		30
285		285		285	Early Intervention	290		290		29
240		240		240	Counselling	240		240		24
243		243		243	Youth Offending and Safeguarding Board	225		225		22
495		495		495	Youth Work	503		503		50
					Continuation of Early Intervention Youth Fund	464		464		46
120		120		120	Delivery and Accountability	381		381		38
124		124	-20	104	Customer Service - Complaints	133		133	-6	12
260		260	-10	250	Police and Crime Plan Delivery Fund	260		260	-10	25
3,901	-	3,901	- 40	3,861		5,478	-	5,478	- 26	5,45
5,571	214	5,785	- 400	5,385	Total Budgets Managed by the PFCC	7,187		7,187	- 329	6,85

#### Policing Budget 2020-2021



Policing Funding	2019-20 (£m)	2020-21 (£m)
Local funding passed to the Chief Constable	111.3	113.4
Ring-fenced funding for operational priorities		0.8
Enabling Services	19.0	21.95
Total funding passed to the Chief Constable	130.3	136.2
Capital Financing	1.6	3.7
Office of the PFCC and Enabling Services Programme	1.5	1.4
OPFCC Delivery and Commissioning:		
Youth work and Early Intervention Youth Fund	0.5	1.0
Domestic Abuse initiatives		0.3
Commissioning and Victim Services	1.9	2.4
Early Intervention	0.3	0.3
Counselling	0.2	0.2
Youth Offending and Safeguarding Board	0.2	0.2
Delivery and Accountability	0.1	0.4
Customer Service - Complaints	0.1	0.1
Communications, Public Involvement and ICT	0.2	0.2
Police and Crime Plan Delivery Fund	0.3	0.3
Contributions to reserves	0.1	0.1
Total Expenditure	137.3	146.8

#### Fire and Rescue Budget 2020-21



Fire Budget	2020-21 (£m
Local funding passed to the Chief Fire Officer	24.835
Capital Financing	0.125
Office of the PFCC	0.329
Contributions to reserves	0.030
Total Expenditure	25.319

# **Joint Estates Strategy**

2019 saw the publication of a new, joint ten year plan to modernise and rationalise the police and fire buildings estate. The aim of the plan is to reduce current expenditure and avoid future costs on the repair and maintenance of ageing buildings, which do not now properly meet the needs of Northamptonshire Police or Northamptonshire Fire and Rescue Service.

Many of the current buildings, both police and fire, are in need of major repairs – including one that needs a £1.5m programme of maintenance that would not be economically viable to carry out. The joint plan aims to ensure that future costs are kept as low as possible, so that funds are prioritised into delivering services. The aim is to create an estate of modern, fit-for-purpose buildings that will be more cost efficient in the future. The new plan also sets out for the first time the ambition for the Police, Fire and Crime Commissioner, the Chief Constable and the Chief Fire Officer to bring support services together and to share operational buildings where possible.

In the longer term, we will see a joint police and fire hub on the site of the fire station in Corby, giving a true response and neighbourhood base that supports the delivery of high-quality services to the public and is also efficient and affordable and I will also deliver a similar joint building in South Northamptonshire. Restructuring the Force along geographic lines also delivers a more effective, responsive and visible policing to communities across Northamptonshire and will mean that criminal investigation and other core functions are locally based.

A copy of the plan can be downloaded at:

http://www.northantspfcc.org.uk/wp-content/uploads/2019/06/Joint-Estates-Strategy-2018-30.pdf

# **HMICFRS**

#### HMICFRS – Northamptonshire Police

Reports from Her Majesty's Inspectorate of Constabulary, Fire and Rescue Service are extremely useful to help me in my role to holding the Chief Constable and the Chief Fire Officer to account for the services they are providing to the people of Northamptonshire.

The latest HMICFRS PEEL report was completed very early in 2019, following an inspection in late 2018 and it does not reflect the current position of Northamptonshire Police. There is no doubt that this report makes disappointing reading but it reflect the concerns I had voiced to him soon after he took up this post in 2018. I have worked closely with Chief Constable and the Force has now taken a firm grip of crime and investigation with a new focus on burglary that has improved detection rates to 18% - among the highest in the country - and is on target to reduce the number of burglaries by more than 35% this year.

In addition to this, the Force has:

- Improved the way crimes are dealt with, allocating an officer quickly to every case to give people a clear point of contact and reduce handovers between teams of officers
- Reduced the amount of time that people wait for a scheduled appointment with the police from 10 days to 48 hours and this waiting time is on track to reduce still further
- Adopted new systems that give every supervisor access to real time information on calls and incidents, so that they can identify and understand demand and so focus resources to the right areas

I am more confident than I have ever been that the Force is improving, putting the focus on the areas that matter to people such as answering calls more quickly, timely and thorough investigation, targeting burglary and using technology to make sure police are in the right place at the right time. These are changes that I can see and I hope will make a real difference to residents in communities across the county. I am well aware that there is still much to do. I have ensured that the Chief has the resources he needs, with a bigger budget than ever before. I have asked the Chief Constable to provide me with regular updates to ensure that the pace of improvement continues.

#### HMICFRS - Northamptonshire Fire and Rescue Service

Identifying and embedding a culture of continuous improvement is a key role for any PFCC. I was therefore very encouraged by the significant improvements in Northamptonshire Fire and Rescue Service that HMICFRS identified when they revisited Northamptonshire.

The initial inspection, which found several areas for improvement, took place when the Fire Service was under the control of Northamptonshire County Council. The issues identified were no surprise: the Fire and Rescue Service was clearly challenged as a result of the difficult position faced by NCC and this is why moving it to my office and giving it stability alongside Northamptonshire Police was the right thing to do.

I am not complacent about how much work must still be done, however significant improvements have been made very quickly. This is because the new stability has given the Chief Fire Officer the ability to control his own resources, strengthen his top team, use technology and data to better understand demand and risk and so begin to make the improvements that local people want to see. HMICFRS have recognised that our Fire and Rescue Service have displayed a strong commitment to resolve the issues they were concerned about, and have made the necessary improvement activity a high priority. Better co-ordination of staff has improved fire engine availability, safety critical training is now up to date and performance data is being used more effectively to aid decision making. The Inspectors now said they do not need to revisit the Service to monitor these areas of performance.

This is a great new start now that we have recruited 20 firefighters, 12 of whom are filling brand new posts and invested in new fire engines and other vehicles. I thank the Chief Fire Officer and his team again on behalf of everyone in the county. The Chief Fire Officer recently released a report about NFRS's first 12 months under the Governance of the Police, Fire and Crime Commissioner, which can be found here.

# **Crime and Disorder Reduction Grants**

I believe that the most effective way to create a safer Northamptonshire is by communities helping themselves and each other through initiatives that reduce and prevent crime and anti-social behaviour. Throughout 2019-20 our Making Northamptonshire Safer fund help to provide local groups and organisations access to funding to deliver projects that will help to deliver a safer county.

The projects we supported were:

- SSD Our Lives Matter. £10,000
- Right Resolution 16 plus care leavers project. £10,000
- Northampton Town FC NTFC Kicks. £9,960
- Daylight Centre 5 day opening. £10,000
- Northampton Carers Wellingborough Safe. £9,699.53
- Groundwork Silent Tears. £10,000
- Family Support Link Changing Lanes. £10,000
- Northamptonshire Pub Watch Safer Nights Project. £2,683.71
- C2C Social Action Knife Angel Visit. £10,000
- Support Northamptonshire Community Watch Days of Action. £8,670
- St David's Church Kidz link. £6,448
- Kettering Street Pastors. £3,750
- Rotary Club of Rushden Prison Me! No Way! Crime & Safety Awareness Day. £960

# **Road Safety Community Fund**

This fund which is supported by the Northamptonshire Safer Roads Alliance, awards grants of between £500 and £5,000 that help to support the Northamptonshire Strategic Road Safety Plan. Grants awarded in 2019-20 are as follows:

- Barnwell PC Speed Limit Reinforcement Signs £4,589
- Brigstock PC Speed Camera £2,605
- Cotterstock PC Vehicle Activated Sign £3,651.69
- Evenley PC Evenley Traffic Calming Project £4,555
- Wilby PC Speed Camera Replacement £1,000
- Northampton Advanced Motorists Improving Road Safety through Young Driver Education -£3,500
- Safe Kids Walking Brightwayz ST:EPS £5,000
- Assist Trauma Care Peer Support for Road Victims & Families £4,344
- Clubs for Young People Driving Project Safer Together- £4,998
- Greatworth & Halse Parish Council Halse Speed Indicator Device £1,789
- Moulton Parish Council Moulton Speedwatch Initiative £3,160
- Wollaston Parish Council Safer Roads £1,513.47
- Grendon Parish Council Vehicle activated speed sign pole £500
- All Saints CEVA Primary School Road Safety Crew £1,100
- Kettering Buccleuch Academy Silver ST:EPS £2,140
- Sywell Parish Council Speed Reduction VAS Sign £1,455
- Polebrook Parish Council Community Speeding Project £1,239
- Bugbrooke Parish Council VAS Community Project £2,787
- Sulgrave Parish Council VAS Community Project £4,000
- Wickstead Park Charitable Trust Wickstead Park Active Travel Plan £5,000

Further details of all grants and those awarded can be at: https://www.northantspfcc.org.uk/get-involved/community-grants-2/

# **Independent Custody Visitors Scheme**

The Northamptonshire Police, Fire and Crime Commissioner has a statutory duty to operate an effective Independent Custody Visiting Scheme in the county. The scheme allows for volunteers to visit detainees in custody to check on their welfare and that they are receiving their rights and entitlements. It offers mutual protection to detainees and Custody staff by providing independent scrutiny of the treatment of detainees and the conditions they are being held in.

There are currently 20 ICV volunteers in the Northamptonshire scheme. 10 of those visit detainees held at the Criminal Justice Centre and 10 visit detainees held at the Weekley Woods Justice Centre. ICVs always visit in pairs, and they visit each Custody Centre a week.

The group of volunteers are 60% female, 40% male, mixed age groups between 19 and 80 years, and from a variety of ethnic backgrounds.

Between 1st April 2019 and 31st March 2020, 10,863 detainees were held in custody in Northamptonshire in the two centres:

- 1,043 (almost 10%) of those were under the age of 18,
- 4,073 (37%) had mental health issues
- 1,502 (almost 14%) required the support of an Appropriate Adult
- 991 (9%) required an interpreter

Following a recruitment campaign and application process, seven new Independent Custody Visitors undertook a training programme and joined the scheme in June 2019.

In the last 12 months, ICVs have volunteered over 500 hours speaking to detainees in custody, looking at custody records, liaising with custody staff, training and attending meetings to share experiences and feedback.

Issues and praise raised by ICVs are fed back to the Scheme Manager in the PFCC's office via an electronic report form. Smaller issues are resolved by staff on duty at the time of visit and issues that ICVs could not resolve within the visit are escalated to the Custody Inspector to resolve. Thematic and serious issues are raised by the Police, Fire and Crime Commissioner with the Chief Constable or senior staff in Northamptonshire Police and issues are shared with the Regional ICV Managers' network and the National Independent Custody Visiting Association (ICVA).

ICVs, the Scheme Manager and the Custody Inspector come together every three months at a panel meeting to discuss findings and provide any updates.

Between 1st April 2019 and 31st March 2020, ICVs carried out a total of 94 custody visits. Of the 568 detainees in custody at the time of their visits, ICVs spoke to 288 detainees.

245 detainees were not available to receive a visit (either they were in interview, asleep, intoxicated, seeing the Doctor or their Solicitor) and 38 refused a visit when offered. Of the detainees available to receive a visit, 89% were seen.

ICVs also checked 270 custody records which includes those records of detainees who did not want to talk (but gave their consent for ICVs to view their custody record) or those who were vulnerable so ICVs could assume consent to view their custody record.

Between 1st April 2019 and 31st March 2020, 12% of the total number of issues raised related to detainees requesting/awaiting a drink, 10% related to detainees requesting or awaiting medication, 9% related to detainees requesting or awaiting a phone call, 7% related to communication issues and 7% related to detainees requesting or awaiting legal advice/solicitor.

Examples of where ICVs have effected change in the last 12 months include resolving issues with intercoms in cells and improving health and safety in the food preparation area. In response to national issues, ICVs now ask a further question to female detainees relating to menstrual care.

The good work of volunteers was recognised in 2019 when the Northamptonshire ICV Scheme attained a Silver level in ICVA's Quality Assurance Framework.

# **Regional Collaboration**

The East Midlands policing region covers Northamptonshire, Derbyshire, Leicestershire, Lincolnshire and Nottinghamshire and has a long history of effective collaboration with each other on a range of operational issues. These collaborations have helped to provide efficiencies and allowed greater resilience and effectiveness in delivering a range of services that assist Northamptonshire Police in making Northamptonshire Safer. These collaborations have greatly enhanced specialist capabilities and resilience within the region as well as delivering significant savings to participating Forces.

Senior government officials have often cited the East Midlands' approach to collaboration as best practice, challenging other areas to learn from our regional experience.

Driving the collaboration agenda are five guiding principles:

- local policing remains local;
- any collaboration helps deliver a more efficient and/or effective policing service for Northamptonshire;
- all areas of business are considered;
- decisions not to participate in a particular collaboration are reviewed regularly, as circumstances may change; and
- any costs and/or benefits are shared between participating forces.

Recent collaborative work has included an IT collaboration that will allow all five forces to share intelligence data more efficiently. This has already helped in detecting crime and prosecuting offenders. The five regional Commissioners and Chief Constables (Derbyshire, Leicestershire, Lincolnshire, Northamptonshire and Nottinghamshire) will continue to meet regularly to discuss regional collaboration, reviewing existing collaborative work and understanding the business cases for future collaboration.

# **Current Regional Collaborations**

#### **East Midlands Special Operations Unit (EMSOU)**

Involves all five forces providing specialist crime services relating to Major Crime Investigation, Organised Crime Group Management, Forensic Services and Intelligence.

#### East Midlands Collaborative Human Resources, Learning and Development (EMCHRS L & D)

Operates across Leicestershire, Northamptonshire, Nottinghamshire and Derbyshire providing cost effective and innovative solutions to learning needs for policing. In addition an Occupational Health Service forms part of this arrangement.

#### East Midlands Legal Services (EMLS)

Provides legal advice to Police, Fire and Crime Commissioners and Chief Constables across all five forces in the East Midlands region in areas such as employment, court and disciplinary, civil litigation and commercial law.

#### East Midlands Counter Terrorism Intelligence Unit (EMCTIU)

Provides a regional approach to tackling terrorism and the domestic extremism threat across all five forces in the East Midlands region.

#### **East Midlands Criminal Justice Service (EMCJS)**

Brings together Leicestershire, Northamptonshire, Lincolnshire and Nottinghamshire to provide a single approach to services such as Custody, Prosecutions and Victim Services, working closely with the Crown Prosecution Service and the Courts.

#### East Midlands Operational Support Service (EMOpSS)

Brings together Leicestershire, Northamptonshire, Lincolnshire and Nottinghamshire to provide a coordinated approach to Armed Policing, Roads Policing, Tactical Support Teams and Dogs.

#### East Midlands Strategic Commercial Unit (EMSCU)

Brings together the commercial/procurement specialists from the forces of Nottinghamshire and Northamptonshire to support the police forces to procure goods and services to create efficiencies and generate savings.

# **Current Regional Collaborations**

	Derbyshire	Leicestershire	Lincolnshire	Northamptonshire	Nottinghamshire
East Midlands Special Operations Unit (EMSOU)					
East Midlands Collaborative Human Resources, Learning and Development (EMCHRS L & D),					
East Midlands Legal Services (EMLS)					
East Midlands Counter Terrorism Intelligence Unit (EMCTIU)					
East Midlands Criminal Justice Service (EMCJS)					
East Midlands Operational Support Service (EMOpSS)					
Multi-Force Shared Service (MFSS)					
Gateway Shared Service					
East Midlands Strategic Commercial Unit					

# **PFCC Decision Records**

#### Decision Record 121 – Appropriate Adult Services

Award a contract to Phoenix Software Ltd for the supply of Microsoft ESA Licences from the 1st April 2019 until the 31st March 2022. The total contract value is £2,137,051.56

#### Decision Record 122 – Microsoft ESA Licences

Award a contract to Phoenix Software Ltd for the supply of Microsoft ESA Licences from the 1st April 2019 until the 31st March 2022. The total contract value is £ 2,164,051.56.

#### Decision Record 123 – Procurement of Insurance

Procure via a framework set up by the Office of the West Midlands Police and Crime Commissioner the provision of insurance for Property, Terrorism and Computer. The Insurance suppliers are Risk Management Partners (Property and Terrorism) and Maven Public Sector (Computer), through the broker Aon.

#### Decision Record 124 – Fire and Rescue Authority Precept

Following consideration of the budget and precept at the Police, Fire and Crime Panel in February 2019, the PFCC took the decision to issue the first precept for Northamptonshire Commissioner Fire and Rescue Authority (NCFRA)

#### Decision Record 125 - Police Precept

Following consideration of the budget and precept at the Police, Fire and Crime Panels in February 2018 and 2019, the PFCC took the decision to issue the precepts for Policing.

#### Decision Record 126 – Corby Police Station

Parts of Corby Police Station were leased to the homeless charity Nightlight on the 15th October 2018. Following the expiration of this lease on April 23rd 2019, the PFCC has taken the decision to ensure that all options for the future use of this site are now explored, including disposal if a suitable offer is received.

#### Decision Record 127 – North Northamptonshire CSP

The Police, Fire and Crime Commissioner for Northamptonshire approves the merger of the Corby, Kettering, East Northamptonshire and Wellingborough Community Safety Partnerships and the creation of a new North Northamptonshire CSP, effective from the 1st July 2019

#### Decision Record 128 – DiTED (Digital tools, Equipment and Development)

The Police, Fire and Crime Commissioner has agreed the award of contract, via an EMSCU procured Dynamic Purchasing System (DPS) Framework, with Northamptonshire Police, Fire and Crime Commissioner as contracting authority for the supply of DiTED (Digital tools, Equipment and Development) to be provided by multiple suppliers (listed below) for the period of 4 years from 1st April 2019.

#### Decision Record 129 – Financial Strategies for Northamptonshire Police

Following consideration of the budget and precept at the Police, Fire and Crime Panel in February 2019, the PFCC has reviewed the following strategies for Northamptonshire Fire and Rescue Service:

- Reserves Strategy 2019/20
- Capital Strategy 2019/20
- Treasury Management Strategy 2019/20

#### Decision Record 130 - Purchase of Black Tactical Vests

The Police, Fire and Crime Commissioner has agreed a three year contract with Advanced Communications Solutions for the the provision of medical grade non-allergenic rubber individually moulded hearing defenders for operational staff.

#### Decision Record 131 - Regional Underspends

Following consideration of the 2018/19 financial outturn position for the regional units, the PFCC supported the Regional decision to carry forward the following underspends:

#### **Regional Units**

To allocate the East Midlands Regional Unit Underspend of £318K to reserves. To be allocated to PCC's local reserves and used to help mitigate against regional financial risks in 2019/20.

#### **Emergency Services Network (ESN)**

To allocate the £252K regional ESN project team underspend to the regional ESN Reserve. This will contribute towards meeting the costs of the regional ESN Programme team from March 2020 until to anticipated transition to ESN in 2021.

#### Decision Record 132 – Business Performance Consultant

The PFCC has agreed to the Chief Officer's Team request to appoint a business performance consultant to help drive the force strategic goals and strategies. Bernard Marr & Co have been selected as they have experience of working within the Police Environment having previously assisted several forces as well as the College of Policing.

#### Decision Record 133 - Giffard House Works

The PFCC has taken the decision to appoint WEA to undertake architectural services that are required to undertake the design of refurbishment specified by business users at Giffard House. The cost of the works is £41,650 and due to size of the refurbishment this will be notifiable works to The HSE, under Form 10, complying to Construction, Design and Management Regulations.

#### Decision Record 134 – NFRS Fire Governance Transition Costs

In April 2018, the PFCC ring fenced the initial sum of £250K to meet the requirements and processes required to ensure effective Fire Governance transition. Following the transfer of Fire Governance, transition costs have now been finalised at £376,840 and have been met from the PFCC Initiatives Reserve. Recognising that the longer term benefits of the transfer of Fire Governance will be available to both NCFRA and Northamptonshire Police, within the 2019/20 Budget and Precepts, the PFCC determined that the transition costs will be shared equally between NCFRA and Northamptonshire Police. The NCFRA contribution will be made to the PFCC Initiatives Reserve in two payments of £62,807 in 2019/20 and 2020/21 and one payment of £62,806 in 2021/22.

#### Decision Record 135 – Office 365 & Pronto

Following consideration of the costs of Microsoft Office 365 and Pronto developments, the PFCC agreed the following allocations from the Invest to Save Reserve:

- £90,676 over a 12 month period to support two staff to maximise the implementation and benefits from Office 365
- £82,000 for 2018/19 to supplement the funding already set aside for Pronto development. Increasing this resource to £150K for the year.

#### Decision Record 136 – Rise Mutual Out Of Court Disposals

To commission Rise Mutual CIC to undertake out of court disposals for domestic abuse perpetrators in Northamptonshire. The cost of the contract is £99,990 and will run for two years.

#### Decision Record 137 – Occupational Health Unit works

To undertake modernisation and refurbishment works at the Occupational Health Unit based at Towcester Road. The building had been assessed and a works programme commenced including replacing end of life guttering and facias to the building. Whilst undertaking these works the contractors have declared that the roof support beams and final roofing materials are also at end of life (50+ years old) and need replacing. The total cost of undertaking these necessary works is £53,635.23

#### Decision Record 138 - Finedon Police Base

To dispose of Finedon Police Base, 62-66 Thrapson Road, Finedon for £371,000 (Three Hundred and Seventy-One Thousand Pounds. As part of the sale a non-refundable payment of £200,000 (Two Hundred Thousand Pounds) to be paid upon exchange, with the balance of £171,000 to be paid within twelve months of exchange.

#### Decision Record 139 - Kettering Police Station

To continue with discussions and progress the sale of Kettering Police Station.

#### Decision Record 140 – Forensic Service Provision

To realign our contract with Cellmark to safeguard future Forensic Service Provision for the East Midlands region. After due consideration it is proposed that the East Midlands Region deliver a financial realignment of the external forensic contract as follows:

- £155,000: contract valuation variation to address significant and increasing demand for Roads Traffic Toxicology Services, which currently delivers in excess of 85% positive outcomes (drug drive being in excess of 95% positive outcomes)
- £35,000: contract valuation variation that will meet the cost of specialist DNA services, a
  requirement of the Forensic Science Regulator and without which we will be unable to access
  DNA identifications arising from a significant volumes of mixed and partial profiles. This will
  impact most significantly on our more serious offences to include; Violent and Homicide, Sexual
  Offences and complex cold case reviews.
- £145,000: cash uplift to address the overarching pricing issues identified by the Marketplace Gold Group and required to deliver against national stabilisation work.

#### Decision Record 141 – IT Cloud Storage

To sign a contract with Insight Direct Ltd for the provision of IT storage hardware, training credits and support services for the following products:

- DELL Isilon H400 303tb
- DELL Isilon A200 303tb
- Rubrik R6410s
- Rubrik R6408s

The total cost of this contract is £743, 253.28

#### Decision Record 142 – Fotoweb Renewal

Before the introduction of a new DEMS system, the PFCC has agreed to renew the contract with Medialogix for the Fotoweb suite of products used by the force for a further year and to now include the mobile app. The cost of the renewal is £35,825. The system handles a large volume of information from over 10 years' worth of data collected by investigators such as digital images, audio and video files from across the force and includes data sets relating to homicide investigations, child abuse investigations, drugs, firearms, unidentified suspects galleries and training guides.

#### Decision Record 143 – Fire Extinguisher maintenance

To agree a three year contract with Chubb to maintain fire extinguishers across the Force Estate, including the Aquamist extinguisher which is required in custody. The cost for three years is £24,900.

#### Decision Record 144 - PNC XML Interface

To agree a Single Tender Agreement to extend the contract with NDI Technologies for ConsoliData Software Support for PNC XML Interface for STORM with Schengen Extension for one year.

#### Decision Record 145 – Special Services Rates for 2019-20

The PFCC approved the updated special services rates for 2019/20. These services are chargeable, as allowed for under Section 25 of the Police Act 1996 (as amended), Section 15 of the Police Reform and Social Responsibility Act 2011 and the Local Authority (Goods and Services) Act 1970. These rates are reviewed and updated yearly in accordance with National Policing Guidelines on Charging for Police Services, which provides guidance on cost recovery.

#### Decision Record 146 - Hep B Vaccinations

The PFCC approved funding of approximately £85,000 for the provision of Hepatitis B vaccinations for front line officers.

#### Decision Record 147 – Force Property Stores

The PFCC approved the funding for the Force's property store. The purchase cost is £1.3m and the option to buy the property represents the best financial option for the medium to long term.

#### Decision Record 148 – IT Training Programme

The PFCC approved the awarding of a contract for an IT Training Programme Framework to be provided by a maximum of three potential Suppliers for the period of contract from the 1st July 2019 to 30th June 2023. This procurement is a national EU framework for use by all UK Police Forces and there is no financial commitment for either the PFCC or other Forces to use the framework.

#### Decision Record 149 – Digital Secure Radio System

The PFCC approved the procurement from Airwave Solutions Limited for a licence to establish a digital secure radio system for the Kettering NAB.

#### Decision Record 150 – Multi-functional Devices Support Maintenance

The PFCC has approved the option to extend the contract for multifunctional devices support and maintenance with Canon UK Limited. The contract will now run from the 17th September 2019 to 16th September 2021 and the estimated costs are £94k dependent on usage.

#### Decision Record 151 – Tranman Maintenance

The PFCC has approved the awarding of contract for Tranman maintenance for a 1 year period. This covers both Police and Fire and is the garage service management system. Tranman is used within the workshops to manage vehicle maintenance and repairs, replacing manual job cards and later system input saving the force double entry time and widely accessible records for vehicles at different locations.

#### Decision Record 152 - Call Recording Contract Extension

The PFCC has approved the awarding of a one year contract to Red Box who currently provide the force's recording platform for call recording (mainly Focused around the Force Control Room. The recording includes Airwave radio channels, APD workstations and Ambient Room Recording and the recording of Cisco endpoints. This extension will allow the contract to form part of the negotiations when the main Datrix/CAE – Network Telephony contract comes up for renewal in 2020.

#### Decision Record 153 – APCC Pension Bond

The PFCC has agreed to provide funding to the APCC of £21,326 as a contribution towards the required bond placed upon the APCC by the Merseyside Pension Fund which is required to meet the accrued future pension liabilities of APCC staff in the unlikely event the APCC left the pension scheme. All PCCs are contributing an equal amount.

#### Decision Record 154 – Emergency Boarding Up

The PFCC has agreed to extend the contract for emergency boarding up with GRG Public Resources Ltd until 29th February 2020. The current terms and conditions of the contract remain, however there has been a slight increase in the prices, but the uplift will be minimal.

#### Decision Record 155 – Access Control System Maintenance

Chubb Access provide access control to doors and gates at over 19 major police sites, both internal and external doors. The PFCC has agreed to renew the current maintenance contract for the access control system that Chubb provide force wide.

#### Decision Record 156 – Provision of Legal Services to NFRS

To amend the Section 22 Agreement that underpins the East Midlands Police Legal Unit (EMPLU) to enable EMPLU to provide Legal Services to the Police, Fire and Crime Commissioner for Northamptonshire acting as the Northamptonshire Fire and Rescue Authority at a cost of £20,000 per annum. This arrangement will be reviewed annually and the Head of EMPLU will provide quarterly updates to PFCC on the work undertaken.

#### Decision Record 157 - Corby Cube Tenancy at Will

To sign a tenancy at will relating to offices 2 and 3 located on the 4th floor of the Corby Cube, Parkland Gateway, George Street, Corby, NN17 1QC. This will provide a base for our neighbourhood policing team and a drop-in location for response police officers.

#### Decision Record 158 – Custody Healthcare Contract Variation

To agree a variation in the contract signed by the Police, Fire and Crime Commissioner for Northamptonshire and Northamptonshire Healthcare NHS Foundation Trust. The proposed change will amend a KPI in the contract so that it is more reflective of the outcomes both parties want to deliver and better matches the model already in place.

#### Decision Record 159 – Digital Evidence Management System

To approve the awarding of a contract for the supply of a Digital Evidence Management System (DEMS) to be provided by NICE Systems UK Limited for. The period of contract 21st August 2019 to 20th August 2024. The total value of the contract is £1,398,850.

#### Decision Record 160 - PFCC Grants

In May 2019, the PFCC launched Grant funding opportunities for the following Initiatives:

- Supporting Communities Fund £100,000
- Making Northamptonshire Safer £100,000
- Tackling Hate Crime £11,063
- Northamptonshire Road Safety Community Fund £150,000

#### Decision Record 161 – Vehicle Recovery Services

The PFCC has agreed a contract for the supply of vehicle recovery services to be provided by the following suppliers:

- Crouch Recovery
- CMG
- Ratcliffes
- Threadgolds

#### Decision Record 162 – Supply of Diesel and Petrol

The PFCC has agreed a contract for the supply of Diesel and Petrol to be provided by Brobot Fuels Ltd (Diesel) & Certas Energy UK Ltd (Petrol) for the period of contract 1st October 2019 to the 31st March 2022.

#### Decision Record 163 – Procurement of Ammunition

To agree a Single Tender Authorisation request as the purchase of ammunition has gone over the threshold for Procurement involvement. The Force purchase Federal Ammunition from GMK, who are the sole supplier, therefore a STA is required so a contract can be raised for a period of one year, with a value of £30k for the year with an option to extend for a further 12 months if an alternative supplier is still not available.

#### Decision Record 164 – Provision of GSM Gateway Service

To agree a Single Tender Authorisation for the provision of a gateway between the Force's internal telephone system and mobile phones to reduce the cost of landline to mobile calls. This contract is already in place for a three year period, however on the last two years spend it will now go over the £25k threshold and is over the £10k threshold for an STA.

#### Decision Record 165 - Windscreen Replacement Services

To agree the awarding of a contract for the supply of windscreen replacement services to National Windscreens Limited for the period of contract 25th September 2019 to 30th August 2022 for the total contract value of up to £180,000. The contract includes extension options of +1 +1 which would increase the contract value up to £300,000 in total.

#### Decision Record 166 – Extension to Firearms Range

To agree a single tender authorisation to complete works in the Force's Firearms Range. This includes extending the range, replacing acoustic panels and repainting the floor with non-slip paint and repaint lane markings.

#### Decision Record 167 - Grant Agreement - Voice

To agree the Grant Agreement with Voice for the Provision of Services for Victims and Witnesses of Crime and Anti-Social Behaviour in Northamptonshire April 2019 - March 2022. The total Funding from the Funder to Recipient in 2019/20 will be £1,432,665.

#### Decision Record 168 – Orchid Cellmark Contract

The 5 East Midlands region Police and Crime Commissioners have taken the decision to vary the contract with Orchid Cellmark Ltd for the next 12-24 months in accordance with clause 57 of the contract. The variation shall take place with immediate effect.

#### Decision Record 169 - Shared Mobile Data

The PFCC has agreed the Tender Award Report for the provision of a new mobile data only contract for the Force with EE (part of BT plc). The services would be for shared data which would require an estimated budget of £353,996 per annum (£505,992 over the two year term).

#### Decision Record 170 – Laptop and Desktop Computers

The PFCC has agreed the Tender Award Report for the provision 250 laptop computers and 100 desktop computers. The laptops represent the next tranche of laptops for the laptop replacement cycle and is primarily focussed at the 250 Office 365 users that are required in the business pilot phase. The desktop computers is for the beginning of the desktop replacement which is due to start at the beginning of Q2 2020.

#### Decision Record 171 - Fletton House

The PFCC has taken the decision not to renew Northamptonshire Police's lease agreement as a tenant at Fletton House, Oundle above under the terms of a lease dated 1 September 2015 for the term of 5 years.

#### Decision Record 172 – Project Nova

Enter a contract with RFEA for the provision of support to Armed Forces Veterans who come into contact with the criminal justice system (known as Project Nova). The one year contract will cost £49,500

#### Decision Record 173 – Joint Estates Strategy

Approve the Joint Estates Strategy for Police and Fire and Rescue for 2020-2040

#### Decision Record 174 – MFSS

To provide part funding of £218,654.52 towards MFSS which is a collaboration between the Cheshire Constabulary, Northamptonshire Police, Nottinghamshire Police and the Civil Nuclear Constabulary.

#### Decision Record 175 – Property Agreement - Corby

Agree the licence for Northamptonshire Police to occupy premises at Hale Training Corby Gym – Unit 3 Dale Street, Corby, NN17 2BQ.

#### Decision Record 176 – Kettering Police Station Disposal

Dispose of Kettering Police Station, London Road, Kettering for £1.1 million.

#### Decision Record 177 – Network and Telephony Infrastructure Support

Award the contract for the supply of maintenance & support for the network and telephony infrastructure for Northamptonshire Police to CAE Technology Services from the 1st April 2020 to the 31st March 2025. The total contract value is £699,193.20 exc VAT.

#### Decision Record 178 – Architectural Services

Award the contract for the supply of architectural services to Perfect Circle JV Ltd for the period of contract March 2020 to March 2023. This contract will support the estates working group and capital plan there is a need to secure a supplier for the provision of Architect and Principal Designer Services. The total value of the contact is up to £997,000.

#### **Northamptonshire Fire and Rescue Service Decision Records**

#### NFRS Decision Record 1 – NRFS Staff Indemnity

Agree to enter an indemnity agreement with Northamptonshire County Council (or their successors) to ensure that any liabilities related to staff from before the date of transfer of the Fire and Rescue Service to the PFCC are indemnified by the County Council to ensure that, in effect, liabilities remain with the County Council.

#### NFRS Decision Record 2 – NFRS Statutory Officers

Appoint a Head of Paid Service, a Chief Finance Officer (Section 151 Officer) and Monitoring Officer for the Fire and Rescue Authority.

#### NFRS Decision Record 3 – NCFRA Banking

To ratify the decision previously taken by the Police and Crime Commissioner in October 2018, in respect of Banking Arrangements for Northamptonshire Fire and Rescue Authority be undertaken by Natwest Bank.

#### NFRS Decision Record 4 - NCFRA External Audit

EY LLP have been appointed to audit the accounts of NCFRA for five years, for the audits of the accounts from 2018/19 to 2022/23. This appointment is made under the provisions of the Local Audit and Accountability Act 2014 and the Local Audit (Appointing Person) Regulations 2015, and was approved by the PSAA Board at its meeting on 19 December 2018.

#### NFRS Decision Record 5 – Corporate Governance Framework

Authorise the Corporate Governance Framework with effect from 1/1/19 for the Northamptonshire Commissioner Fire and Rescue Authority.

#### NFRS Decision Record 6 – Staff Indemnity

Agree to enter an indemnity agreement with Northamptonshire County Council (or their successors) to ensure that any liabilities related to staff from before the date of transfer of the Fire and Rescue Service to the PFCC are indemnified by the County Council to ensure that, in effect, liabilities remain with the County Council.

#### NFRS Decision Record 7 – Fire and Rescue Authority Precept

To issue the first precept for Northamptonshire Commissioner Fire and Rescue Authority (NCFRA).

#### NFRS Decision Record 8 – Financial Strategies for Northants Fire and Rescue Service

Following consideration of the budget and precept at the Police, Fire and Crime Panel in February 2019, the PFCC has reviewed the following strategies for Northamptonshire Fire and Rescue Service: Reserves Strategy 2019/20, Capital Strategy 2019/20 and the Treasury Management Strategy 2019/20.

#### NFRS Decision Record 9 – NFRS Hearing Defenders

The Police, Fire and Crime Commissioner has agreed a three year contract with Advanced Communications Solutions for the provision of medical grade non-allergenic rubber individually moulded hearing defenders for operational staff.

#### NFRS Decision Record 10 - OSB timber boards

The Police, Fire and Crime Commissioner has agreed a three year contract with Jewson's based in Wellingborough to provide Full OSB timber boards FSC® certified to Chelveston Training & Development centre on an ongoing basis.

#### NFRS Decision Record 11 - NFRS Firewalls Licensing (Users & Physical)

The Police, Fire and Crime Commissioner has taken the decision to renew the Sophos UTM Firewall 'Endpoint Protection Advanced' & 'Endpoint exploit Prevention' for Northamptonshire Fire and Rescue for 3yrs. The cost of providing Firewalls Licensing (Users & Physical) is £47,405.47.

#### NFRS Decision Record 12 – NFRS provision of prepared scrap vehicles for RTC training

The Police, Fire and Crime Commissioner has taken the decision to agree a Three-year contract for the provision of prepared scrap vehicles for Road Traffic Collision (RTC) training.

#### NFRS Decision Record 13 – NFRS Drager Breathing Apparatus

The Police, Fire and Crime Commissioner has taken the decision to ratify the contract for the total care agreement for training & Operational purposes (2 separate contracts) that are the maintenance contracts to the Drager Breathing Apparatus utilised by NFRS.

#### NFRS Decision Record 14 – Swiftwater and Flood Rescue Boat Operator (SFRBO) revalidation

The Police, Fire and Crime Commissioner has taken the decision to agree a Single Tender Authorisation to award to the provision of Swiftwater and Flood Rescue Boat Operator (SFRBO) revalidation to Plas Menai at a cost of £34,200 based on candidate numbers. SFRBO revalidation must be undertaken every year and providers must be Rescue 3 UK approved.

#### NFRS Decision Record 15 – NFRS Fire Governance Transition Costs

The NCFRA contribution will be made to the PFCC Initiatives Reserve in two payments of £62,807 in 2019/20 and 2020/21 and one payment of £62,806 in 2021/22.

#### NFRS Decision Record 16 – NCFRADR Opening Balance Sheet

Following transfer of Fire Governance to the PFCC on the 1 January 2019, the PFCC agreed the Opening Balance Sheet with NCC. The following points are highlighted:

At the time of agreement, the S106 arrangements had not been finalised. These would be concluded after the balance sheet date. The PFCC has determined that no interest will be payable on the balance due to NCFRA from NCC.

#### NFRS Decision Record 17 – Spitfire Technology

To establish the network links for the move from BT to Spitfire as the main supplier for NFRS and ensure contracts are all tied up in the same financial period.

#### NFRS Decision Record 18 – Integrated Risk Mangement Plan

To adopt the Integrated Risk Management Plan 2019-2022 which is part of our statutory duty and outlines all foreseeable risks within Northamptonshire and how we will use our resources to mitigate this risk.

#### NFRS Decision Record 19 - Provision of Fuel cards

To agree the Tender Award Report for the provision of Fuel cards with Allstar Business Solutions Limited a Period of 3 years.

#### NFRS Decision Record 20 - Supply of Timber

To sign a contract with Grafton Merchanting to the value of £65,820.00 for the supply of Timber to Northamptonshire Fire and Rescue Service. This contract is for one year with 2 optional 12 month extensions.

#### NFRS Decision Record 21 – Supply of Pallets

To sign a contract with Junction 4 Pallets to the value of £42,480.00 for the supply of Timber to Northamptonshire Fire and Rescue Service. This contract is for one year with 2 optional 12 month extensions.

#### NFRS Decision Record 22 – Condition Surveys

To undertake condition surveys at 28 Fire and Rescue sites throughout the county based on RICS guidelines, to determine whether or not buildings meet a basic required standard. The cost of these surveys is £67,000.

#### NFRS Decision Record 23 – Purchase of Leased Vehicles

To agree purchase the current leased vehicles for an estimated £83,000 at the end of their contract term and extend their useful life and enable consideration of where these could be used to replace white fleet vehicles due for replacement.

#### NFRS Decision Record 24 - LGSS

To agree the agreement with 'LGSS' to provide back office services to Northamptonshire Fire and Rescue Service to help support the smooth transfer of the services from Northamptonshire County Council to NPFCC in accordance with the Statutory Instrument and Transfer Schemes.

#### NFRS Decision Record 25 – Cobra Frame

To agree to the purchase of a mobile Cobra unit at a cost £39,087 plus maintenance costs of £4,500 over 3 years for one service per year.

#### NFRS Decision Record 26 – Provision of EMPLU services

To amend the Section 22 Agreement that underpins the East Midlands Police Legal Unit (EMPLU) to enable EMPLU to provide Legal Services to the Police, Fire and Crime Commissioner for Northamptonshire acting as the Northamptonshire Fire and Rescue Authority at a cost of £20,000 per annum.

#### NFRS Decision Record 27 – Incident Command Training Courses

To agree to fund all the costs for Incident Command Training Courses to ensure there is sufficient resiliency within the Officer Command requirements so that NFRS remains fully compliant.

#### NFRS Decision Record 28 – Training Manikin Replacement Program

To fund a full training manikin replacement program due to the poor state of repair to existing training manikins on stations, and within the training department.

#### NFRS Decision Record 29 – Supply of Liquid Fuels

To agree a contract with WFL (UK) Ltd t/a Hall Fuels for the supply of liquid fuels to Northamptonshire Fire and Rescue Service from 1st October 2019 to 31st March 2022 for the total contract value of up to £699,700.

#### NFRS Decision Record 30 – Basic Skills Training for Fire Fighters

To agree approx. £170k spend (£200k allocated in budget) to provide Basic Skills Training for 20 new recruit Fire Fighters. NFRA require the training programme to follow the initial Apprenticeship programme to build their understanding of delivery in this area and EMSCU will undertake the most appropriate route to ensure both elements are covered (ie actual training, and the ability to understand apprenticeship training)

#### NFRS Decision Record 31 – Provision of Swift Water Flood Rescue Boat Operater Courses

Agree a three-year contract for the provision of swift water flood rescue boat operator courses and related services which will be delivered by the Sport Wales National Outdoor Centre, Plas Menai. The cost of the contract is £68,775.

#### NFRS Decision Record 32 – NCFRA Special Services 2019-20

The PFCC approved the Northamptonshire Commissioner Fire and Rescue Authority (NCFRA) Special Services Rates for 2019-20. The full rates are held on Northamptonshire Fire and Rescue Service website.

#### NFRS Decision Record 33 – Northamptonshire Fire and Rescue Service Awards 2019

To support the sponsorship of the Northamptonshire Fire and Rescue Service Awards 2019 from the following organisations:

- Silverstone Circuit
- Truck East
- PGI Products

#### NFRS Decision Record 34 – Purchase of Type B Appliances

To agree the Statement of Requirement from the Fire and Rescue Service who want to purchase 4 Type B Appliances to replace existing older vehicles. The approximate cost is £1.4m (£350k per appliance).

#### NFRS Decision Record 35 – Overage Agreement

Enter in to an Overage Agreement for the properties that transferred to the PFCC as a result of the fire and rescue governance transfer from Northamptonshire County Council on 1st January 2019.

# NFRS Decision Record 36 – Northamptonshire Commissioner Fire and Authority Efficiency Plan for 2019/20

To approve the Northamptonshire Commissioner Fire and Authority Efficiency Plan for 2019/20

#### NFRS Decision Record 37 – Fire and Rescue Strategy for Fleet

The Police, Fire and Crime Commissioner has taken the decision to approve the Fire and Rescue Strategy for Fleet

#### NFRS Decision Record 38 – Fire & Rescue IT Strategy

The Police, Fire and Crime Commissioner has taken the decision to approve the Fire and Rescue Strategy for ICT

#### NFRS Decision Record 39 – Fire & Rescue Equipment Strategy

The Police, Fire and Crime Commissioner has taken the decision to approve the Fire and Rescue Strategy for Equipment

# **Looking Ahead**

Throughout 2019-20, I have worked hard to set in place the foundations for a strong and sustainable police force that is well equipped to meet the challenges of policing the fastest growing county in the country. This has included record investment in neighbourhood policing and a massive increase in front line officers. With the extra investment that has been made, we should be able to increase the number of Police officers to 1,500 by 2023. This will be the greatest number of officers Northamptonshire Police has ever had.

I made burglary a top priority. Since then, burglaries are at an 11-year low and home invasions have reduced by 50%. Over 160 people have been arrested, and every victim is now guaranteed a visit from the Police. By increasing the number of arrests and ensuring that every burglary victim is visited by a Police Officer, we have slashed the number of burglaries by 30%. We will also continue to increase our focus on vehicle crime, robbery, low level drug dealing and other forms of anti- social behaviour.

I am more than aware that enforcement alone will not reduce crime. It is my ambition to increase rehabilitation, education and prevention programmes to reduce crime in the long-term. I will continue to invest in our Youth Service and Early Intervention team to support young people and their families to reduce the impact of domestic violence and gangs. These teams identify problems early and work to resolve them. This work helps to prevent young people becoming involved in crime and anti-social behaviour and will reduce crime in the long-term.

Domestic abuse is one of the most common crimes in our county. My priority looking ahead is to protect victims. We need robust enforcement against offenders. And I will invest more into programmes to support victims and any children affected.

Our road crime team is reducing speeding, drink driving and the use of phones behind the wheel. I will invest further in camera technology to make it easier to track criminals on our roads. This will reduce injuries and deaths on our roads.

Dogs are an invaluable resource in our fight against crime. I have invested in a dedicated dog team for Northamptonshire and it is my ambition to fund a further 10 dogs over the next 18 months to help support the front line and create an even more hostile environment for criminals.

We will roll out new Interceptor vehicles to broaden the capability of the force to tackle criminal use of the county's road network. This will be achieved by the provision of specially equipped and trained officers, based across the county who will use high performance vehicles that featuring on board ANPR and carry specialist equipment including stinger and drones.

We have been cracking down on the organised crime gangs responsible for some of the most serious crimes like drug dealing, child sexual exploitation and human trafficking. I will continue to focus on crime associated with drug dealing and drug use. This will reduce the crime that affects the most people such as anti-social behaviour, vehicle crime and robbery.

Closer working between the Chief Officer teams in both the Police and the Fire and Rescue Service is helping to realise new and efficient ways of working together. For example, the joint decision to share back office functions will help to deliver operational efficiencies cost savings that can be invested back into the front line.

Whilst much has been achieved, I am aware that more can be done to make Northamptonshire Safer. I have worked closely with the Police and the Fire and Rescue Service and provided them with record amounts of investment and new front line police officers and firefighters. This is just the beginning and it is my ambition to build on the foundations we have already laid to make our Police Force and Fire and Service the best that I know they can be.

# **Glossary**

#### A-Z

AAMR - Alcohol Abstinence Monitoring Requirement

ASB - Anti-Social Behaviour

BeNCH – Bedfordshire, Northamptonshire, Cambridgeshire and Hertfordshire Community Rehabilitation Company

CJS - Criminal Justice System

CPS – Crown Prosecution Service

CSP - Community Safety Partnership

CYP - Children and Young Persons

DA - Domestic Abuse

DBS - Disclosure and Barring Service

E-CINS - Case Management System

EI - Early Intervention

**EMCHRS - East Midlands Collaborative Human Resources Services** 

EMOpSS - East Midlands Operational Support Service

EMSCU - East Midlands Strategic Commercial Unit

EMSOU - East Midlands Special Operations Unit

ESN - Emergency Services Network

HMIC - Her Majesty's Inspectorate of Constabularies

IAG - Independent Advisory Group

ICV - Independent Custody Visitors

IOM – Integrated Offender Management

IPCC - Independent Police Complaints Commission

IPSCJ -The Institute for Public Safety, Crime and Justice

ISA – Information Sharing Agreement

LAC - Looked After Children

MAPPA - Multi-Agency Public Protection Arrangements

MASH - Multi-Agency Safeguarding Hub

MISPERS - Missing Persons

MFSS - Multi Force Shared Services

MHTR - Mental Health Treatment Requirement

MTFP - Medium Term Financial Plan

NCC - Northamptonshire County Council

NLEDS - National Law Enforcement Data Services

NESC – Northamptonshire Emergency Services Cadets

NPAS - National Police Air Service

NTE - Night Time Economy

OPCC -The Office of the Northamptonshire Police and Crime Commissioner

PADS – Prevention and Diversion Scheme

PCC - Police and Crime Commissioner

PCSO - Police Community Support Officer

PEEL - Police Effectiveness, Efficiency and Legitimacy programme

PSD - Professional Standards Department

**RTC - Road Traffic Collision** 

SARC - Sexual Assault Referral Centre

SLA - Service Level Agreement

TM – Treasury Management

TNM - Target Nominal Matrix

UoN – University of Northampton

YOS - Youth Offending Service

YP – Young People

