



DECISION RECORD

Decision Record Number

This document records a decision taken by the Police, Fire and Crime Commissioner, together with details of the advice they received prior to taking the decision.

Decision taken

The decision has been taken to award a Northamptonshire Police Contract for IT Service Management (ITSM) Platform to Alemba Ltd. This consolidated system will provide a single IT Helpdesk Service where users will go to get IT problems resolved, action new requests for kit/services and monitor all IT equipment issued across the organisations.

The contract term is from 31/03/2025 to 30/03/2030. The Contract value is £276,016.20 excluding VAT for the 5 years.

Details of advice taken

Professional, operational, financial, commercial and legal advice has been sought to ensure the decision best supports operational needs and represents value for money.

A handwritten signature in black ink that reads "Danielle Stone". The signature is written in a cursive, flowing style.

Danielle Stone
Police, Fire and Crime Commissioner

24 March 2025

END